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CheckPoint

156-582

**Check Point Certified Troubleshooting Administrator -
R81.20**



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Question: 1

Which of the following CLI commands is best to use for getting a quick look at appliance performance information in Gaia?

- A. fw stat
- B. fw monitor
- C. cpview
- D. cphaprob stat

Answer: C

Explanation:

The cpview command in Gaia provides a real-time, comprehensive view of the system's performance metrics, including CPU usage, memory utilization, and network statistics. This makes it the best choice for quickly assessing the performance of a Check Point appliance. Other commands like fw stat and fw monitor are more focused on firewall statistics and traffic monitoring, respectively. cphaprob stat is used for High Availability status checks, not general performance metrics.

Question: 2

You want to work with a license for your gateway in User Center portal, but all options are greyed out. What is the reason?

- A. Your account has classification permission to Viewer
- B. Your account has classification permission to Licenser
- C. You are not defined as Support Contact
- D. Your account does not have any rights

Answer: C

Explanation:

When all licensing options are greyed out in the User Center portal, it typically indicates that the user does not have the necessary permissions to manage licenses. Specifically, the user might not be defined as a Support Contact, which is required to perform licensing actions. Being a Viewer or Licenser does not grant full access to manage licenses, and having no rights would also restrict access, but the most precise reason in this context is the lack of a Support Contact definition.

Question: 3

What is the process of intercepting and logging traffic?

- A. Debugging
- B. Forensics Analysis
- C. Logging
- D. Packet Capturing

Answer: D

Explanation:

Packet capturing involves intercepting and logging network traffic as it traverses the network. Tools like `fw monitor` and `tcpdump` are commonly used for this purpose in Check Point environments. While logging (Option C) refers to recording events, packet capturing specifically deals with the interception and detailed logging of network packets for analysis.

Question: 4

Which of the following is NOT an account user classification?

- A. Licensers
- B. Manager
- C. Viewer
- D. Administrator

Answer: A

Explanation:

In Check Point's user classification for the User Center portal, typical roles include Manager, Viewer, and Administrator. "Licensers" is not a standard user classification. Instead, licensing roles are usually managed under broader administrative categories. Therefore, "Licensers" is not recognized as a distinct user classification.

Question: 5

You want to collect diagnostics data to include with an SR (Service Request). What command or utility best meets your needs?

- A. `cpconfig`
- B. `cpinfo`
- C. `cpplic`
- D. `contracts_mgmt`

Answer: B

Explanation:

The cpinfo command is designed to collect comprehensive diagnostic information from a Check Point gateway or management server. This data is essential when submitting a Service Request (SR) to Check Point Support, as it includes configuration details, logs, and system information. cpconfig is used for configuration, cpplic manages licenses, and contracts_mgmt handles contract management, none of which are specifically tailored for collecting diagnostic data for SRs.

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