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Avaya 61510T

Avaya AXP Public Cloud APIs Specialized



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Question: 1

Why is the Avaya Authentication Process crucial for application security?

Response:

- A. It prevents unauthorized API changes.
- B. It ensures only registered applications can access the API.
- C. It reduces the API's response time.
- D. It increases the number of requests an application can make.

Answer: B

Question: 2

What functionalities does the Transcript API support in the Avaya AXP Public Cloud?

(Choose two)

Response:

- A. Generating automatic responses to queries
- B. Retrieving conversation details
- C. Analyzing tone and sentiment
- D. Encrypting stored data

Answer: B,C

Question: 3

How can Widget APIs enhance the functionality of a workspace?

Response:

- A. By adding new data storage options
- B. By introducing additional third-party integrations
- C. By enabling customization and interaction within the workspace
- D. By reducing the graphical load of the workspace

Answer: C

Question: 4

Which APIs are integral to developing comprehensive customer profiles in the Avaya AXP Public Cloud?
(Choose two)

Response:

- A. Messaging SDK
- B. Customer Journey API
- C. Historical API
- D. Chat SDK

Answer: B,C

Question: 5

How does the Customer Journey API enhance user experience in the Avaya AXP Public Cloud?
Response:

- A. By providing templates for web design
- B. By offering encryption services for data
- C. By tracking customer interactions across different channels
- D. By automating responses to user inquiries

Answer: C

Question: 6

How does Avaya ensure API request integrity?
Response:

- A. By using HTTPS for all API requests
- B. By limiting the number of API calls per user
- C. By requiring API requests to come from whitelisted IPs
- D. By using load balancers to manage request traffic

Answer: A

Question: 7

What parameters are essential when making requests to Avaya's APIs?

(Choose two)

Response:

- A. API key for authentication
- B. Callback URL for asynchronous operations
- C. Encryption protocols
- D. Content-Type header

Answer: A,D

Question: 8

What are the key capabilities of the Workspaces Widget Framework SDK?

(Choose two)

Response:

- A. Creating and managing virtual machines
- B. Customizing user interfaces
- C. Integrating with external databases
- D. Developing custom widgets

Answer: B,D

Question: 9

Which SDK would you use to analyze customer interactions over a period?

Response:

- A. Messaging SDK
- B. Customer Journey API
- C. Transcript API
- D. Historical API

Answer: D

Question: 10

Which mandatory requirements must be met to use Avaya's APIs?

(Choose two)

Response:

- A. Registration on the Developer site

- B. Completion of an API training course
- C. Understanding of the API documentation
- D. Acceptance of terms and conditions

Answer: A,D

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