Avaya
60941T
Administering Avaya Messaging Specialized

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Product Version

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Question: 1

How does an administrator activate the holiday greetings feature in Avaya Messaging?
Response:

A. By creating a time-based schedule in the Call Routing tab
B. By assigning the holiday greeting to user profiles
C. By selecting the appropriate holiday greeting in the Company Settings
D. By setting a trigger within the Key Mapping section

Answer: C

Question: 2

Avaya Messaging supports integration with which of the following platforms?
Response:

A. Google Cloud Messaging
B. Microsoft Exchange
C. IBM Lotus Domino
D. Avaya Aura Contact Center

Answer: B

Question: 3

In which section of the Administration Console can the customized TUI be managed?
Response:

A. Company Settings
B. Mailbox Management
C. System Tools
D. TUI Configuration

Answer: D

Question: 4

Where can you define Business Hours in the Avaya Messaging system?
Response:

A. Voicemail Settings
B. Company Settings
C. Feature Manager
D. Call Routing Tab

Answer: B

Question: 5

What benefits does using a mailbox template provide in Avaya Messaging?
(Choose two)
Response:

A. It speeds up the mailbox creation process.
B. It ensures uniform settings across mailboxes.
C. It automatically routes calls based on department.
D. It simplifies user authentication management.

Answer: A,B

Question: 6

When activating a Voice Menu in Avaya Messaging, what are the key steps to ensure the menu functions properly?
Response:

A. Link the voice menu to a mailbox
B. Test all menu options before activation
C. Use a pre-set voice menu template
D. Configure the voice menu only during business hours

Answer: B

Question: 7

Which component is essential for managing call routing during different times of the day in Avaya Messaging?
Response:

A. Business Hours configuration
B. Feature Groups
C. Password/Security Tab
D. Call Forwarding Rules

Answer: A

Question: 8

What are the key components of the Avaya Messaging architecture?
(Choose two)
Response:

A. Centralized messaging server
B. Distributed user nodes
C. Email server integration
D. Analog phone connectivity

Answer: A,C

Question: 9

In Avaya Messaging, what is the function of the "User Profile" section in the Administration Console?
Response:

A. To assign licenses to users
B. To configure network settings for the server
C. To manage user roles, access, and messaging features
D. To monitor system resource usage

Answer: C

Question: 10

How can administrators activate a Voice Menu in Avaya Messaging?
Response:

A. By configuring the menu within the Organizational Unit settings
B. By assigning the menu to specific mailboxes or departments
C. By applying a Feature Group to the menu
D. By configuring it through the TUI Key Mapping section

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