Avaya

71720T
Integrating Avaya Workplace Attendant R5 Specialized

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Product Version

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Latest Version: 6.0

Question: 1

What should be considered when configuring the Avaya Workplace Attendant for a large number of attendants?
Response:

A. Increasing the system's memory capacity
B. Ensuring the network can handle increased traffic
C. Setting up automated system updates
D. Organizing attendants into groups based on department

Answer: B

Question: 2

Which aspect is crucial when creating an Entity Link for the Avaya Breeze® platform?
Response:

A. Ensuring compatibility with existing hardware
B. Specifying the correct link type and direction
C. Configuring the backup link options
D. Setting the data encryption standards

Answer: B

Question: 3

How are new attendant users added to the Avaya Workplace Attendant client?
Response:

A. By configuring individual user profiles in the system settings
B. By enabling guest access
C. Through automatic enrollment during their first log-in
D. By receiving an invitation link from the administrator

Answer: A

Question: 4

Where does Avaya Workplace Attendant fit best within an organization's communication strategy?
Response:

A. In securing remote access for employees
B. At the front desk to unify communication channels
C. In the data center for infrastructure management
D. In the marketing department for campaign management

Answer: B

Question: 5

Why is Breeze Communication with AAMS critical in a deployed Avaya Aura Media Server?
Response:

A. It ensures that licensing information is synchronized.
B. It facilitates the seamless transfer of media data.
C. It allows for real-time updates to server settings.
D. It integrates voice commands into the server operations.

Answer: B

Question: 6

Which of the following is an essential step in configuring audio modes in the Avaya Workplace Attendant client?
Response:

A. Testing each mode for compatibility with connected devices
B. Selecting default volume settings
C. Customizing audio settings based on user feedback
D. Ensuring all users have compatible headsets

Answer: A

Question: 7

What should be considered when creating a routing policy for an Avaya Breeze platform server?

Response:

A. The expected call volume
B. The types of calls (voice, video, etc.)
C. The service level agreements in place
D. The network's capacity to handle concurrent calls

Answer: D

Question: 8

How can phone service be configured in the Avaya Workplace Attendant client for optimal performance?
Response:

A. By selecting the highest bandwidth option
B. By assigning a dedicated IP address
C. By integrating with existing PBX systems
D. By updating to the latest firmware

Answer: C

Question: 9

Which consideration is key when deploying Avaya Workplace Attendant with Geo Redundancy in terms of licensing?
Response:

A. Licenses must allow for operation across multiple geographical locations
B. Each site requires a separate license
C. A central license server must manage all site licenses
D. Licenses are restricted to operation within single regions only

Answer: A

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