Avaya

33140X
Avaya Experience Portal with POM Support

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Product Version

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Latest Version: 6.0

Question: 1

Why is the network zone segregation important in an AEP deployment?
Response:

A. To reduce overall system latency
B. To enhance security by isolating network traffic
C. To increase storage capacity
D. To simplify user management

Answer: B

Question: 2

How should email services be configured in AEP to ensure high deliverability?
(Choose Three)
Response:

A. SPF and DKIM settings
B. Server capacity planning
C. Content filtering settings
D. Email list segmentation
E. Regular updates to email templates

Answer: A,D,E

Question: 3

Why are user groups crucial in managing access permissions within the AEP web interface?
Response:

A. They provide structured data access.
B. They simplify the management of user permissions.
C. They allow for customized user interfaces.
D. They enable more efficient data processing.

Answer: B

Question: 4

Which attributes differentiate the interactive AEP call flows from the non-interactive ones?
Response:

A. The number of users involved
B. The presence of automated response systems
C. The use of voice recognition technology
D. The need for manual intervention

Answer: D

Question: 5

Which design element is critical when setting up a call flow that includes both automated and human elements in AEP?
Response:

A. Transition triggers between elements
B. Time limits on automated interactions
C. The number of redirections allowed
D. Visual prompts for user guidance

Answer: A

Question: 6

What distinguishes the premium licensing tier for the AEP system in terms of data processing capabilities?
Response:

A. Unlimited data entry points
B. Enhanced data encryption options
C. Access to advanced analytics tools
D. Priority technical support

Answer: C

Question: 7

Why should troubleshooting logs be periodically reviewed even when there are no apparent issues?
Response:

A. To prepare data for audits
B. To ensure logs are not consuming too much storage
C. To proactively identify potential problems
D. To comply with data retention policies

Answer: C

Question: 8

What factors should be considered when setting up user accounts for access to the AEP web interface?
Response:

A. User role and permissions
B. Frequency of access
C. User's department
D. Hardware specifications of user's device

Answer: A

Question: 9

What aspect of AEP deployment necessitates careful consideration of network infrastructure?
Response:

A. Data security requirements
B. High availability configurations
C. Load balancing techniques
D. Real-time data transfer needs

Answer: D

Question: 10

Which operating systems are supported for the AEP 8.0 installation?
(Choose Three)
Response:

A. Windows Server 2019
B. Linux CentOS 7

C. macOS High Sierra
D. Ubuntu 18.04 LTS
E. Solaris 11

Answer: A,B,D

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