

# ISTQB

*CTEL-TM*

*Certified Tester Expert Level - Test Management*



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# Total Questions: 146

## Latest Version: 6.1

### Question: 1

You are working as the Director of Testing for a company that sells smartphone applications for the mass consumer market. The CEO has stated the following quality related goals for the organization:

- 1) Minimize the number of customer complaints about the applications, especially on social media such as Twitter, Facebook, Google+, etc.
- 2) Deliver new applications, and features for those applications, to customers as quickly as possible while still maintaining the highest level of customer satisfaction.

You are defining the test team's mission for the organization. Select two of the options that belong in the test policy document as part of the mission for testing.

Response:

- A. Detect defects that would result in customer dissatisfaction.
- B. Work with marketing and project management to plan test execution cycles that minimize quality risk within schedule constraints.
- C. Ensure that 100% of the stated requirements work correctly, without any failures.
- D. Design tests using sophisticated techniques for compatibility testing including pairwise testing.
- E. Ensure 100% defect detection effectiveness for all releases of applications and features.
- F. Remove all defects that would affect customer satisfaction.
- G. Provide the development teams with feedback on the quality of individual developers' work products.

**Answer: A,B**

### Question: 2

Which document provides a summary of the overall testing approach, including test missions, policies, strategies, and goals?

Response:

- A. Test Log
- B. Test Case
- C. Test Summary Report
- D. Test Strategy

**Answer: D**

### Question: 3

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How does the choice of testing tools and technology impact testing considerations?

Response:

- A. It has no impact on testing.
- B. The choice of tools can influence the efficiency, effectiveness, and automation of testing.
- C. The choice of tools determines the project's schedule.
- D. Testing tools are only relevant to the development team.

**Answer: B**

### Question: 4

In order to properly track and control a project, you need to determine the right metrics to collect and present. Decide which grouping would help you most achieve the goal of proper project tracking.

Response:

- A. Test environment, test systems, and test data readiness
- B. Test cases, defects, and coverage metrics
- C. Test resource availability, percentage of test cases that are automated, time spent maintaining automated and manual test cases
- D. The number of areas for improvement discovered during testing lessons learned sessions, the efficiency of archiving testing work products, and the percentage completion of tasks at the end of the project.

**Answer: B**

### Question: 5

What is the primary purpose of test monitoring?

Response:

- A. To identify defects
- B. To ensure that all test cases are executed
- C. To assess progress and quality of testing
- D. To create test data

**Answer: C**

### Question: 6

The development teams are considering moving to an Agile development process.

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Consider the following:

- i) Percentage of builds that failed
- ii) The weekly rate at which actual versus planned automated regression test cases are being written
- iii) Average number of iterations run until automated test cases are obsolete
- iv) Trend of number of requirements changes
- v) Trend of length of time between defect detection and closure
- vi) Trend of number of open defects
- vii) Number of defects found during development

Which one of the following statements best summarizes the test reporting and control metrics that will be required if the teams move to an Agile process?

Response:

- A. Metrics i, ii, iii, v and vi will be required.
- B. All of these metrics will be required.
- C. Metrics ii, iii, iv, v and vi will be required.
- D. Metrics i, iii, v, vi and vii will be required.

**Answer: A**

### Question: 7

What is the primary purpose of a Test Plan document?

Response:

- A. To document test execution results
- B. To outline the high-level test approach and scope
- C. To list all defects found during testing
- D. To record detailed test case steps

**Answer: B**

### Question: 8

Why is effective communication important in managing a test team?

Response:

- A. It helps in reducing the number of test cases.
- B. It ensures that testers work independently without coordination.
- C. It fosters collaboration, understanding, and alignment with project goals.
- D. It is not important in managing a test team.

**Answer: C**

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### Question: 9

Which phase of the software development life cycle is test execution typically performed in?

Response:

- A. Requirements gathering
- B. Design
- C. Implementation
- D. Testing

**Answer: D**

### Question: 10

During the test implementation phase, your test lead presents you with the following readiness for testing report (see next page). With the plan to formally begin testing in two days, what would your recommendation be?

Response:

- A. Formally begin testing as planned since the percentage readiness components are never 100% complete prior to the start of test.
- B. Accept the release because you have some test resources dedicated to nothing other than environment and data readiness and maintenance.
- C. Since those test cases assessed as the riskiest will be executed earliest, you can begin as planned and worry about stabilization and readiness later.
- D. Unless the readiness for each of the components reaches close to 90% readiness in two days, do not accept the release into test and continue to monitor readiness progress on a day-per-day basis.

**Answer: D**

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